

Iris series

User Manual

for software version 1.10.0

Updated on 03/07/2026



Contents

1. Getting started	5
1.1 Introduction.....	5
1.2 Important safety instructions.....	5
2. Installation	7
2.1 Unpacking your device.....	7
2.2 Device appearance and connections.....	7
2.3 Connecting the Iris.....	9
2.4 General installation notes.....	10
3. Building your own wireless loudspeaker	11
4. Configuration	12
4.1 Setting up an audio network.....	12
4.2 Relay control functionality.....	14
5. LED status information	15
6. The Iris Configurator	17
7. The Iris Service Tool	19
8. Updating your Iris devices	20
8.1 Updating the main controller.....	21
8.2 Updating the secondary controller.....	23
9. Technical specifications	27
10. Troubleshooting	30
10.1 Audio disruptions.....	30
10.2 Finding the advertising name.....	30
10.3 Find the login password.....	30
10.4 Password reset.....	31
10.5 Factory reset.....	31
11. Release notes	32

12. More information	36
13. Support	37

EU Declaration of Conformity



This product carries the CE-Mark in accordance with the related European Directives. CE marking is the responsibility of Streamit B.V. The Netherlands.

Disclaimer

This manual has been validated and reviewed for accuracy. The instructions and descriptions it contains are accurate for the Streamit Iris devices at the time of this manual's production. However, later Iris devices and manuals are subject to change without notice. Streamit assumes no liability for damages incurred directly or indirectly from errors, omissions or discrepancies between Iris device and the manual.

Understanding of Instructions



WARNING: These are instructions which can cause harm to people or damage to the device if not followed properly. It is important to read and follow these instructions carefully.



IMPORTANT: These instructions are important in order to understand the correct behavior of the device.

Notices about trademarks

- The Iris family of devices is a registered trademark of Streamit
- Streamit is a registered trademark
- All other trade names that are used in this manual are owned by their respective owners

1 Getting started

This is the consolidated user manual for the 'Iris Transmitter' and the 'Iris Receiver' running software version 1.10.0.

We strongly recommend reading the manual thoroughly before you start installing and using the device for the first time.

1.1 Introduction

Iris devices connect high-quality audio systems wirelessly. Employing DECT technology and a highly versatile audio codec you can move full-band audio unfailingly and securely with minimal latency. Connect media players and audio mixers with your active or passive speakers reliably when wired connections are expensive or impractical.

The Iris Transmitter broadcasts high quality audio to the receiver devices that have joined its network through the pairing mechanism.

Any receiver device (RX-device), including the Iris wireless amplifiers, are compatible with and interoperable with all available transmitter variants.

With the built-in relay control functionality, digital input pin changes on the transmitter get broadcasted to the digital output pins of all connected receivers, to control speakers and amplifiers and save energy.

Based on the application requirements, many Iris devices can be paired (wirelessly connected) to form wireless audio networks using the [Iris Configurator](#) app. Iris Configurator is the official companion app for the Iris series of wireless audio devices, to configure, manage, and monitor your networks quickly and effortlessly.

For more information on Streamit products and technologies, we invite you to visit our website (<https://www.streamit.eu>).

1.2 Important safety instructions

Use the following safety guidelines to help ensure your own personal safety and to help protect your equipment and working environment from potential damage.

1. Read these instructions.
2. Keep these instructions.
3. Follow all instructions.
4. Keep your equipment away from extremely hot or cold temperatures to ensure that it is used within the specified operating range:

Operating temperature: -20°C to 50°C

Humidity: 30% to 90%, RHL non-condensing

5. Install in accordance with the manufacturer's instructions.
6. Only use accessories specified by the manufacturer.

7. Refer all servicing to qualified service personnel. Servicing is required when the product has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.
8. The power supply and power cord for this product is intended for indoor use only.
9. Use only the supplied power adapter (if applicable).

2 Installation

This section of the manual covers the installation of your Iris audio networking devices, and includes some general installation notes.

2.1 Unpacking your device

Carefully unpack the device and the supplied materials. Make sure that all components listed in the table below are included:

Product name	Iris Transmitter	Iris Receiver	Iris Starterkit
Article number	TX-1	RX-1	SX-1
USB-C 5V/1A power supply with cable 2m	1x	1x	2x
Set of EU/UK/USA mains plugs	1x	1x	2x
Iris Transmitter TX-1	1x		1x
Iris Receiver RX-1		1x	1x
External antenna	1x	1x	2x

2.2 Device appearance and connections

The Iris Transmitter

The Iris Transmitter also referred to as the TX-device, is connected at the audio source and it is the center point of your audio network.

Looking at the hardware, on the front side we find:

- Two LEDs used to communicate [status information](#).
- The external antenna connector.



On the back side we find:

- The RCA audio input connector.
- A Phoenix Contact plug for input relay control.
- The USB-C connector used for power, audio input, configuration and firmware update



! The digital contacts on the TX-device are used exclusively to implement relay control functionality.

The Iris Receiver

The Iris Receiver also referred to as the RX-device, is connected at the playout location, very close to, or mounted on the speaker.

When it comes to the appearance, one will not be able to distinguish between the RX-device and the TX-device. You only will find it on the product sticker which is on the bottom side of the device.

On the front, you will notice the same two LEDs used to communicate [status information](#), as well as the external antenna connector.



On the back side as well, the only differences with the TX-device are functional.

The RCA connector on the RX is for the audio output, and you have to use the output contact for the relay control functionality.



! On the RX-device, the digital contacts are used to implement relay control functionality as well as for [Factory reset](#).

2.3 Connecting the Iris

Connecting the USB-C power supply

Select the correct power plug adapter for your mains socket and mount this to the base of the power adapter. Plug the power adapter to the mains outlet and plug the other side in the Iris. In the process we ask that you pay careful attention to the following instructions:

! Always ensure your hands are dry before plugging in or unplugging the power adapter from the mains.

! Do not cut or damage the cord of the power adapter and do not place heavy objects on the cord. This can cause short-circuit, resulting in electrical shocks or even fire.

! Pulling on the power cord can damage the wire or insulation, potentially causing electrical shocks or fire.

 Using power adapters other than the one recommended for your Iris can result in overheating and damage to your device. This can cause fire, electrical shocks and other hazards. Always use the supplied power adapter.

 Exposing your Iris to rapidly changing temperatures can result in condensation (small amount of water) on the inner and outer surface of your device. To ensure a long lifespan for your device, this should be avoided. If condensation occurs, wait until your device is completely dry before using it again.

Connecting the audio input on the TX-device

The analogue audio source is connected to the audio input of the TX-device. The required cable has an RCA connector (2x tulp male) for the Iris side, while the other end depends on the type of connector on the source device. Please note that audio cables are not included.

 In case a mono audio mode is used, make sure that the input from the mono source is connected on the LEFT (Ch1) connector.

Connecting the audio output on the RX-device

The audio output of the RX-device will be connected to the line input of the audio installation or speaker system. The required cable has an RCA connector for the Iris side, while the other end depends on the type of connector on your audio installation. Please note that audio cables are not included.

 In case a mono audio mode is used, the same output will be present on both channels.

2.4 General installation notes

For optimal performance of the audio network, proper placement of the devices is essential.

Attention needs to be paid to the following:

- Always try to have the TX-device placed in the “middle” of the installation.
- Make sure to fasten the external antenna tightly for improved range and stability.
- Try to place the products as high as possible and prevent moving obstacles between the devices.
- Use the [Iris Configurator](#) to monitor the received signal strength of your RX-device, and calibrate the antenna orientation for best reception.

Thanks to the stability of the solution, it is possible to install hundreds of devices at a single site. For such large installations, the following is important:

- There can be a maximum of 50 RX-devices in one audio network.
- There can be a maximum of 10 audio networks at one site.

3 Building your own wireless loudspeaker

The Iris Brick and Iris DSP Amplifier Module (AMP-devices), but also the Iris Receiver can all be integrated with your loudspeakers.

- The Iris Receiver is ideal for loudspeakers with an integrated amplifier.
- The AMP-devices are ideal for loudspeakers without integrated amplifiers.

4 Configuration

The configuration of your Iris audio networks is done using the [Iris Configurator](#), the companion mobile app for Android and iOS.

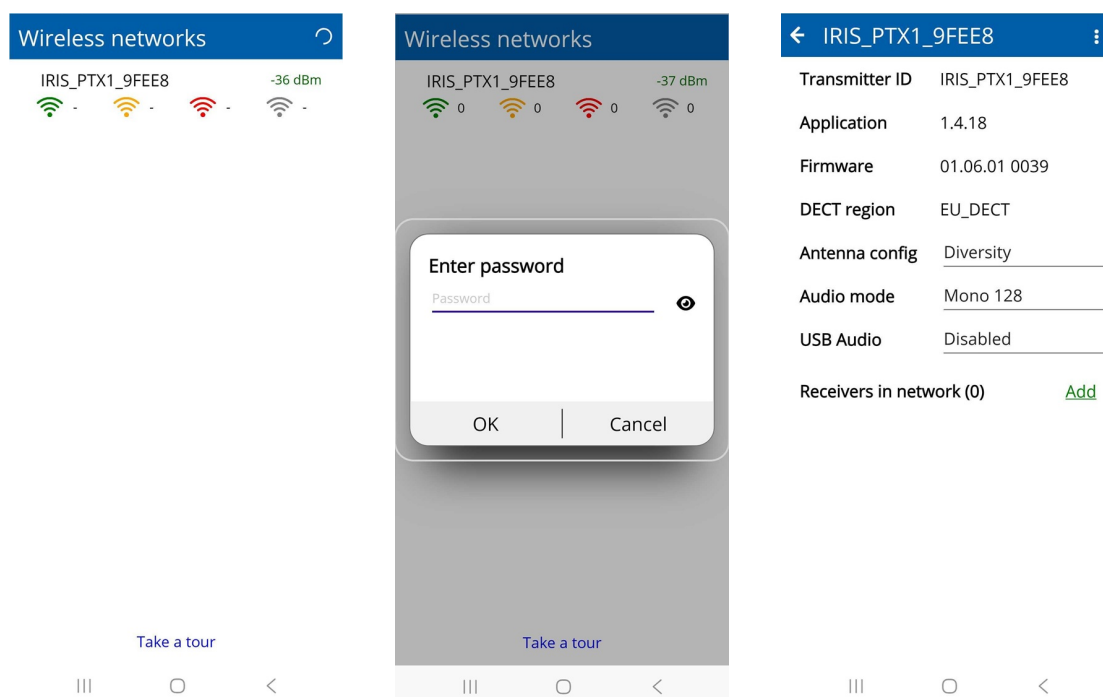
Programming of DSP presets in your AMP-devices requires the use of the PC tool [Iris Service Tool](#). On site, when presets were already saved on the device, the Iris Configurator can be used for configuring the active preset.

All receiver device types, including the Iris wireless amplifiers, the Pro and standard receivers are compatible with and interoperable with all available transmitter variants (standard and Pro).

4.1 Setting up an audio network

Setting up an audio network has become even easier. All receiver devices that are not already part of an audio network will automatically join a network that enters pairing mode.

- Power up your TX-device and all the RX-devices you want to add to the network
- Start Iris Configurator on your mobile device
- Make sure you are in BLE proximity of the TX-device, otherwise walk towards it until the device shows on the networks overview page. Swipe down to start a new scan, required.

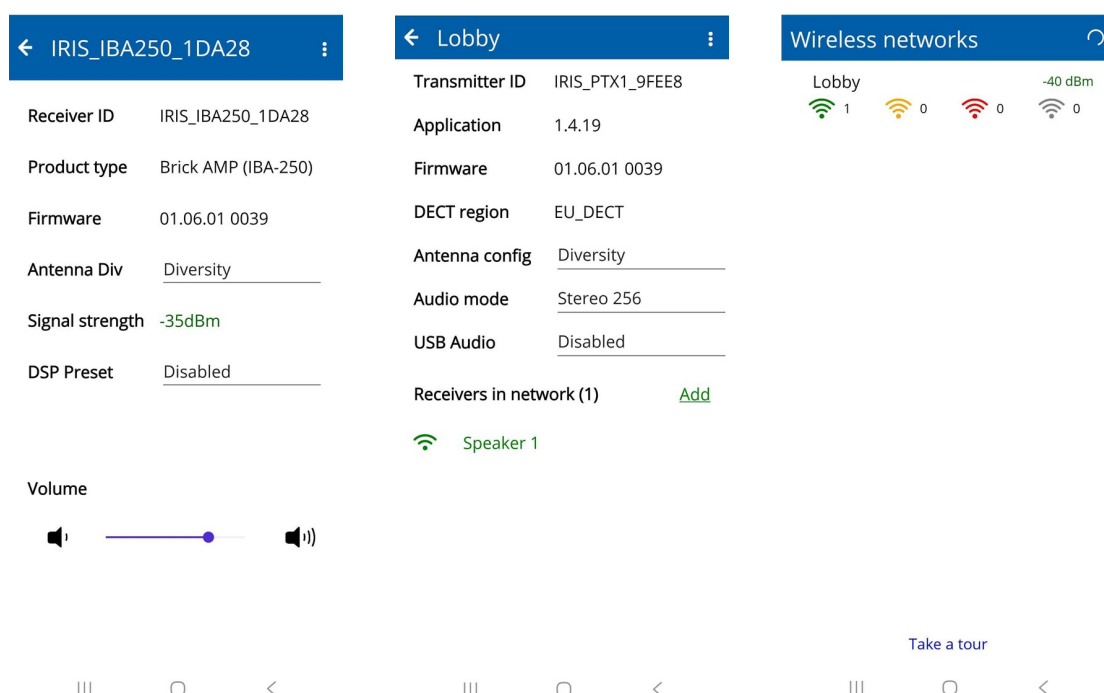


- Identify your TX-device and select it to connect (see [advertising name](#)).
- When asked, enter the password to access the network. See [find the login password](#) for the default password.

- On a successful login, the network's settings page will be shown. For a new network the list of receivers will be empty
- Tap the 'Add' link to set the transmitter in pairing mode and build your wireless network.

← IRIS_PTX1_9FEE8 ⋮		← IRIS_PTX1_9FEE8 ⋮		← IRIS_PTX1_9FEE8 ⋮	
Transmitter ID	IRIS_PTX1_9FEE8	Transmitter ID	IRIS_PTX1_9FEE8	Transmitter ID	IRIS_PTX1_9FEE8
Application	1.4.19	Application	1.4.19	Application	1.4.19
Firmware	01.06.01 0039	Firmware	01.06.01 0039	Firmware	01.06.01 0039
DECT region	EU_DECT	DECT region	EU_DECT	DECT region	EU_DECT
Antenna config	<u>Diversity</u>	Antenna config	<u>Diversity</u>	Antenna config	<u>Diversity</u>
Audio mode	<u>Mono 128</u>	Audio mode	<u>Mono 128</u>	Audio mode	<u>Mono 128</u>
USB Audio	<u>Disabled</u>	USB Audio	<u>Disabled</u>	USB Audio	<u>Disabled</u>
Receivers in network (1)	Ready	Receivers in network (1)	Ready	Receivers in network (1)	Add
📶 IRIS_IBA250_1DA28		📶 IRIS_IBA250_1DA28		📶 IRIS_IBA250_1DA28	
III	○	III	○	III	○
<		<		<	

- Within a few seconds, all your receiver devices in DECT range (and not already belonging to a network) will join the network. The receiver's audio configuration will be done automatically and audio will come out of the speaker installation (when connected).
- Once all receivers have joined, tap the 'Ready' link to stop the pairing mode.
- Additional options are available from the menu accessible through the vertical ellipsis.



- Modify the configuration to your needs, eventually assigning more user-friendly names to the network and receivers and you are good to go.

4.2 Relay control functionality

The Iris has been designed to facilitate switching of equipment such as amplifiers or active speakers whenever audio is not required.

With the relay control functionality, digital input pin changes on the transmitter are transparently communicated to the digital output pins of all receivers in the audio network. This is default behavior and requires no configuration.

To close a circuit connected on the receiver side to the Output and Ground and power on your equipment, you short the Input pin to Ground on the TX-device. Releasing the Input on the transmitter will break the circuit on the receiver side and the connected equipment will turn off.

The relay circuit is out of scope for this manual. Please check the electrical details in [§ Technical specifications](#).

5 LED status information

The Iris features two LEDs which are used to communicate the status of the device (bottom to top):

- The app status LED (BLE connection status with Iris configurator)

This LED can light up: **fuchsia**, **blue**, or **red**.

- The DECT status LED (Status of the audio link and pairing)

This LED can light up: **green**, **yellow**, or **red**.

Each of the status LEDs can be switched **off** or light up: **solid**, **slow blink** () , **fast blink** () .

Both LEDs must never be off while the Iris is powered up, except for the time required for the system to start up.

LED: App status



Iris is discoverable, no active BLE connections



Deprecated: see solid **green** (Iris is discoverable, no active BLE connections)



App has connected, but authentication is required



BLE connection is active, and user (app) has authenticated



There is an issue with the BLE hardware or interface

LED: DECT status



RX: Paired to a TX-device and audio channel is active (connected to TX-device)

TX: Paired to at least one RX-device and audio channel is active (there is at least one RX-device connected)



RX: Paired, but TX-device is not reachable (audio channel inactive)

TX: Paired to at least one RX-device, but no RX-devices connected



RX: Paired and locked to a TX-device, but audio channel inactive (should not happen in practice)

TX: Paired and locked to at least one RX-device, but audio channel inactive

LED: DECT status	
	RX: Not paired to a TX-device - transitional state
	TX: No RX registrations in the database
	RX: Pairing mode is active
	TX: Pairing mode is active
	RX: There is an issue with the hardware or DECT interface
	TX: There is an issue with the hardware or DECT interface

6 The Iris Configurator

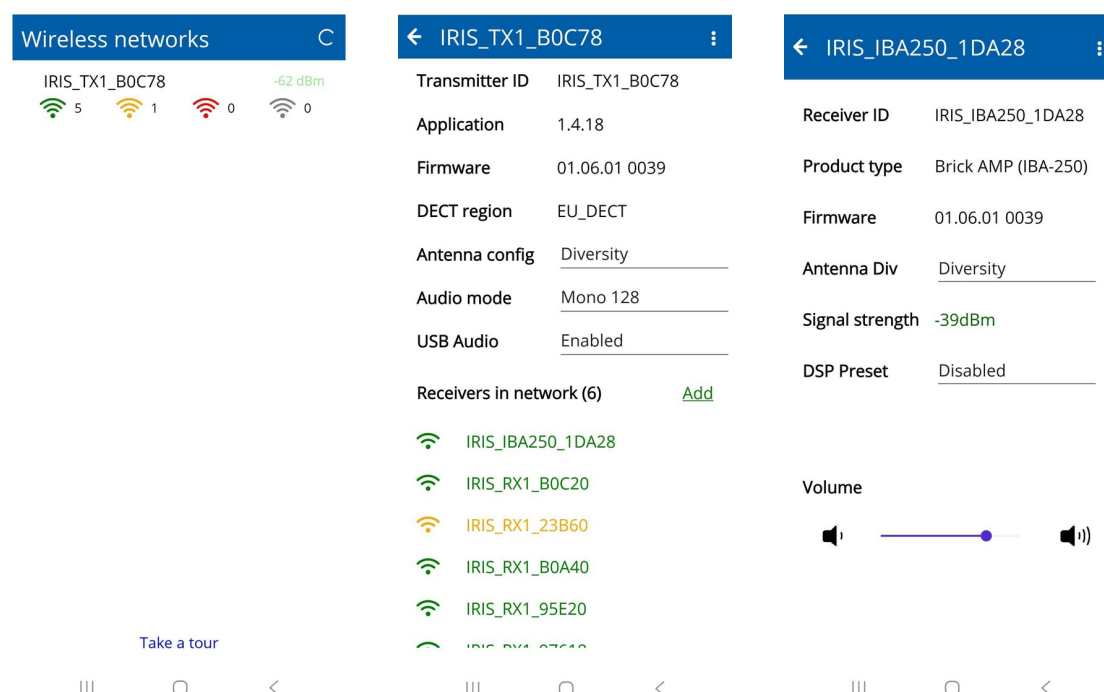
Iris Configurator is the companion mobile app for the Iris. It enables you to configure audio networks and can be used as a remote control by the end user. The app is available for free for both iOS ([App Store](#)) and Android ([Google Play](#)).

Using the Iris Configurator app is only possible when all device in your Iris audio network have been updated to the [latest available firmware](#). The app lists all audio networks in BLE proximity, with the transmitter device being the gateway to the network. The default name of the network will be the [advertising name](#) of the transmitter device (composed using hardware type and unique identifier, information that can be found on the label of the device).

Once connected to the network, you can manage the configuration as well as the receivers in your network.

Screenshots of the main three pages of the app are shown below.

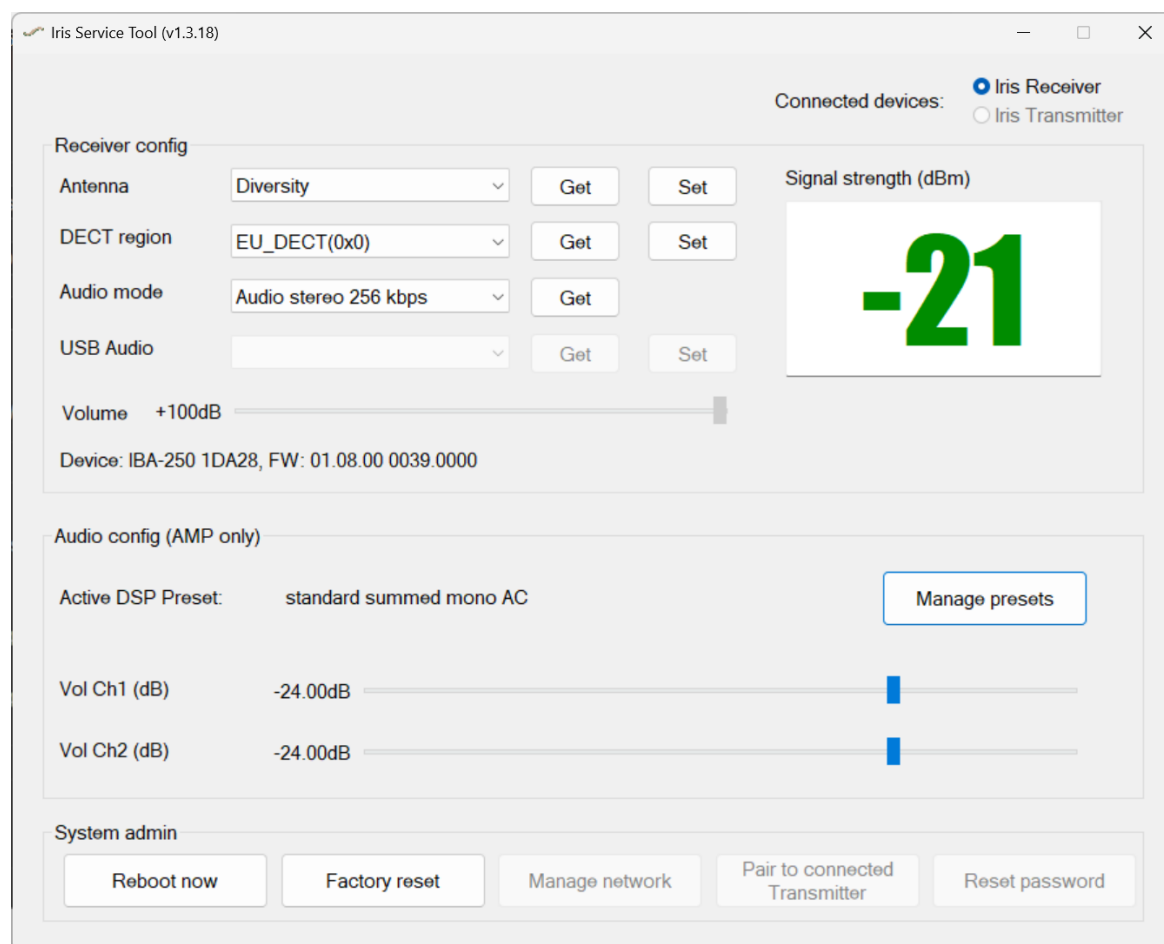
- The overview page shows all audio networks in BLE proximity, including connection quality information for all receivers in the network
- When selecting a network (password is required the first time), the properties page is shown including a listing of all receivers in the network. Additional options are available using the vertical ellipsis.
- When selecting a receiver, the properties page is shown including a slider for configuring the volume. Additional options are available using the vertical ellipsis.



7 The Iris Service Tool

The Iris Service Tool is a Windows PC app initially designed for service purposes, to later be used as the configuration and monitoring tool, awaiting the mobile app release (Iris Configurator).

With the Iris Configurator now available, the main reason to use the Iris Service Tool would be for uploading DSP presets to your AMP devices.



8 Updating your Iris devices

The complete software functionality of the Iris technology is implemented over two embedded controllers. The main controller implements all audio (and networking) functionality and drives the device's UI elements, and is present on all Iris devices. The main controller firmware may also be referred to as the DECT firmware in some of our documentation and communications.

All transmitter devices feature a secondary controller. This controller is responsible for additional processing and the remote-control connectivity, enabling audio network monitoring and management via the mobile app. The secondary controller firmware may also be referred to as the BLE firmware.

The RX-1 receiver also features a secondary controller, which used to implement a considerable part of the functionality. Following a major update in April 2026, most functionality was migrated to the main controller. Once your RX-1 receiver is updated to this version (v1.6), we expect secondary controller updates to become redundant.

Depending on the hardware type, but also which version secondary controller firmware is running, updating might be required for either one or both controllers.

	PTX-1	TX-1	RX-1	PRX-1	IBA-250	DAM-250
Main controller	v	v	v	v	v	v
Secondary controller	v	v	√ (*1)			

(*1) An update is only required if the RX-1 device is running 'old' firmware (lower than v1.6)

We highly recommend using the matching secondary controller firmware for the transmitter devices. For receiver devices already running secondary firmware v1.6, you only need to update the main controller firmware.

An overview of the released firmware is shown below. The dependency information can be found in the [release notes](#).

	Main controller	Secondary controller	
	All devices	TX-1 / PTX-1	RX-1
Release: July 2026	v1.10	v1.8	v1.6+ (*2)
Release: April 2026	v1.8	v1.6	v1.6
Beta: February 2026 (build 20260220)	v1.6.1	v1.4.15	v1.4.15
Release: March 2025	v1.6	v1.4	v1.4

	Main controller	Secondary controller	
	All devices	TX-1 / PTX-1	RX-1
Beta: March 2025 (build 20250317)	v1.5.13	v1.3.14	v1.3.14
Beta: January 2025 (build 20250121)	v1.5.13	v1.3.14	v1.3.14
Beta: February 2024 (build 20240229)	v1.5	v1.3	v1.3
Release: September 2023	v1.4	v1.2	v1.2
Release: February 2023	v1.0	v1.0	v1.0

(*2) The secondary controller firmware for RX-1 is expected to remain at v1.6. Starting with 'July 2026' release, all secondary controller distributables will contain 'receiver_dfu_v1.6+.zip'.

8.1 Updating the main controller

Download the distribution from the Streamit website (<https://www.streamit.eu/downloads/iris-main-controller-update>) and extract the content on your Windows PC.

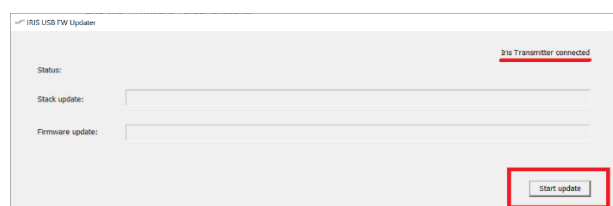
Check and make sure that the executable file and the 'firmware' folder are present.

Name	Date modified	Type	Size
Firmware	25/03/2025 15:17	File folder	
IrisUSBFWUpdater.exe	21/01/2025 13:31	Application	2.774 KB

The firmware folder contains all files required for the different hardware types, organized in a specific structure. Please do not modify the given structure or rename any files/folders.

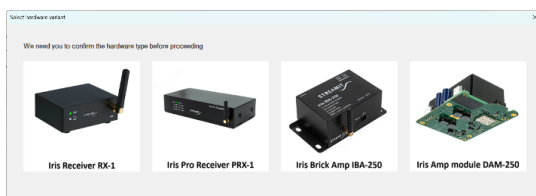
Start the executable 'IrisUSBFWUpdater.exe' and connect the Iris device to the PC using a USB cable.

The device will be automatically detected and the text on the upper right corner will communicate the Iris device is 'connected'.



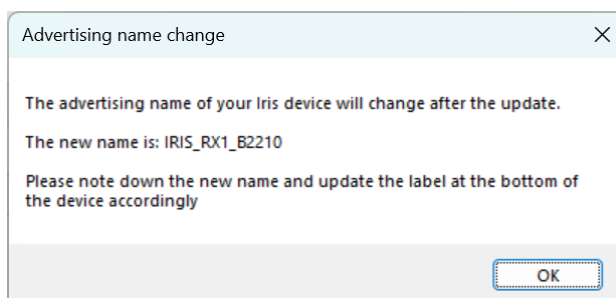
Press 'Start update' and wait for the update to be completed.

Due to a change in the device identification, when updating older Iris devices (running firmware older than 'build 20250121') you will be asked to select the correct hardware variant.



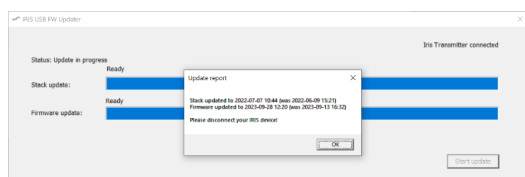
Please make sure to select the correct type, as this determines which functionality gets supported and well as the device identification.

The old format device id and advertising name (printed on the label of the device and displayed on the mobile app) will no longer be used. The updater will inform you about the change and will also communicate the new name.



The update will take a few seconds, up to over one minute depending on what exactly needs to be updated.

During the update process the device might restart, which will result in the connection state to shortly display that no Iris device is connected. Please, do not disconnect the USB cable until the update has been completed.



On completion, a summary of the update will be reported. Due to the nature of the firmware, no version numbers will be shown in the report. Instead, the date and time when the firmware was compiled will be displayed.

Your device is now (partially) updated and may be disconnected. For hardware that features a secondary controller, please follow below instruction to update the secondary controller firmware.

8.2 Updating the secondary controller

Updating the secondary controller is required for all transmitter devices (PTX-1 and TX-1) and any RX-1 receiver devices running secondary controller firmware older than v1.6 (April 2026).

The update process requires using a Bluetooth-enabled mobile device and a third-party mobile application 'nRF Connect for Mobile'.

The app is available for download from the Google Play as well as the App Store:

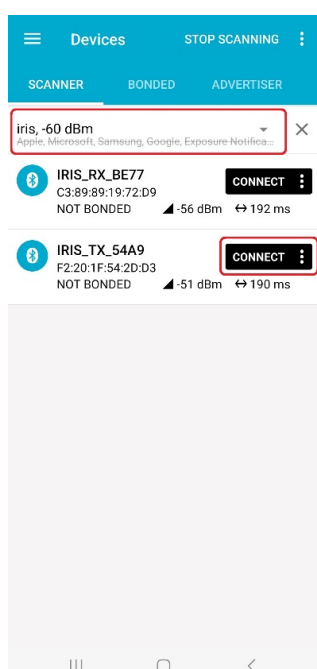
Android: <https://play.google.com/store/apps/details?id=no.nordicsemi.android.mcp&hl=en&gl=US>

iOS: <https://apps.apple.com/gb/app/nrf-connect-for-mobile/id1054362403>

Once you have installed 'nRF Connect' download the firmware from the Streamit website (<https://www.streamit.eu/downloads/iris-secondary-controller-update>). Extract the contents of the archive on your mobile device, and you should have two archives (ZIP files), one for the receiver and one for the transmitter device. These ZIP archives must not be extracted further. Moving these files to a dedicated folder might be useful when updating many devices.

Now, start the 'nRF Connect' app to proceed with updating your device.

! Please allow the app location permission when asked for, normally on the first start.



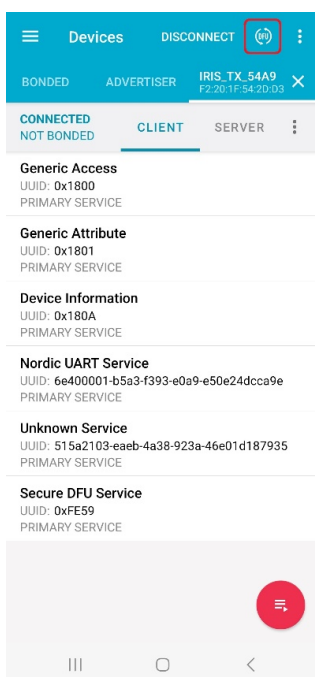
After starting the 'nRF Connect' app, scanning for devices will start automatically.

Many BLE-enabled devices in proximity to your mobile device will be displayed, and not only Iris devices.

You could restrict the scan results to only Iris devices by entering 'iris' in the filter field "Filter by name or address". Additional filters are also possible.

Check the device name on the label at the bottom of your Iris device, then press the 'CONNECT' button next to it.

Should your device not be listed, make sure that your filters are not too strict and swipe down to start a new scan.

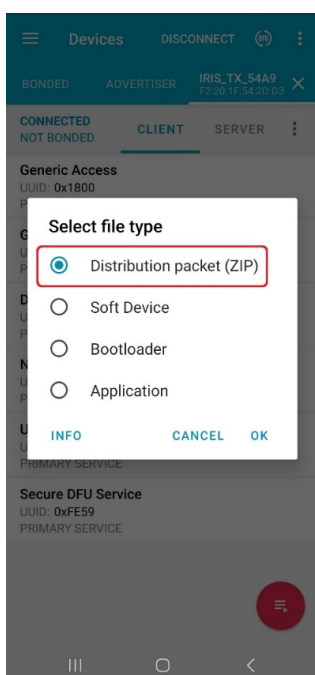


When you connect to your Iris device, the capabilities of the device will be discovered, and some information will be displayed. The specifics of this information are out of scope for this document.

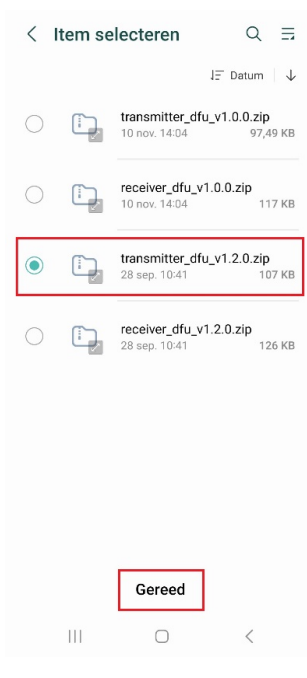
When the Iris device supports the firmware update functionality, an icon  will be shown at the upper right corner.

Except for a few initial samples and starter kits, all Iris devices support firmware update functionality.

When you have already downloaded the BLE firmware on your mobile device, press DFU to proceed.



Select the file type “Distribution packet (ZIP)”, and press ‘OK’ button to proceed.



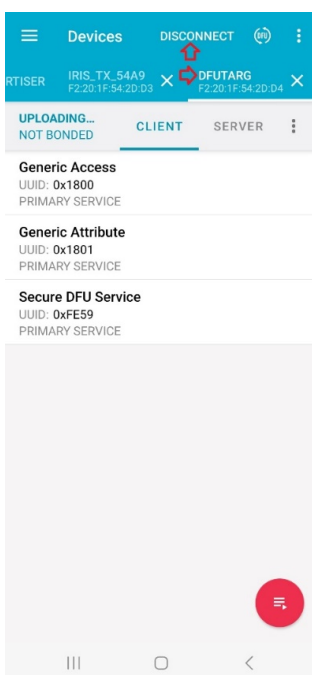
Navigate to the folder where the firmware was downloaded or moved to.

Make sure to select the correct firmware archive, paying special attention to whether you are dealing with a transmitter device or a receiver device.

! Loading transmitter firmware in a receiver device, or the other way around will result in the device no longer functioning properly.

Should you accidentally flash the wrong firmware, you can re-program the correct one by simply following the same steps again and selecting the correct firmware.

Press 'Ready' or similar (OS/language dependent, 'Gereed' in this screenshot) to start flashing the firmware.

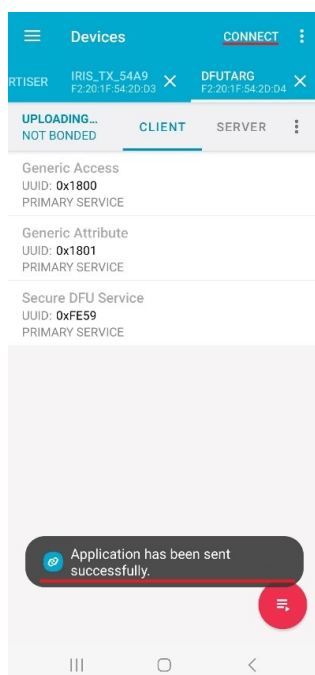


Once the update starts, a new tab called DFUTARG will be added; to the left of the  icon you will still read DISCONNECT.

The update should be complete within the minute, but the progress will not be clearly displayed in the app.

Depending on the OS, you might be shown the progress in the status bar/notification panel.

For as long as you read 'DISCONNECT', the update will be ongoing, and you simply wait.



When you keep focus on the 'nRF Connect' app, on completion, a notification will be shown informing 'Application has been sent successfully'.

Depending on the OS, a notification might also be shown in the status bar/notification panel, but this is not essential.

The  will no longer be shown, and the text on the upper right corner will read CONNECT.

At this point, you may conclude that the update is complete.

Close the 'nRF Connect' app and perform a power cycle of the Iris device.

9 Technical specifications

	Iris Transmitter	Iris Receiver
Wireless		
Wireless technology	DECT 1.9GHz	
Reception Range	50m indoors to 300m outdoors	
Latency	16.8ms - 17.9ms (*3)	
Synchronicity between receivers	0.15ms	
Internal antenna	yes	
External antenna	yes	
Analog audio		
Audio frequency range	20 Hz to 20 kHz	
Input channels	2	-
Output channels	-	2
Input level	2dBu(max)	-
Output level	-	2dBu(max)
Signal-to-noise ratio (SNR)	>90 dB	
THD+N(@1 kHz)	<0,01%	
Electrical		
Power supply	5V DC adapter, 1A	
Operating voltage	100~240VAC/50~60Hz	
Power consumption (AC)	Max 5W, <0,5W (idle)	
Power consumption (DC)	5V DC, 125mA	5V DC, 100mA
Peak current	500mA	
Digital input		
Logical low	<=0.8V	-

	Iris Transmitter	Iris Receiver
Logical high	$\geq 2.5V$	-
Internal pull-up resistance	10 k Ω	-
Maximum input voltage	3.3V	-

Digital output		
Maximum switching voltage	-	42V
Maximum output current	-	1.4A

Mechanical		
------------	--	--

SMA antenna connector female

Audio input connector	RCA	-
-----------------------	-----	---

Audio output connector - RCA

Power/service connector	USB-C	
-------------------------	-------	--

Relay control input terminal block terminal block (*1)

Relay control output	terminal block (*2)	terminal block
----------------------	---------------------	----------------

LEDs RGB (2x)

Dimensions (LxWxH)	75x85x34 mm	
--------------------	-------------	--

Weight 70 gr

--	--	--

Environmental and safety

Operating temperature	-20°C to 50°C	
-----------------------	---------------	--

Humidity 30% to 90%, RHL non-condensing

Regulatory compliance	CE, WEEE	
-----------------------	----------	--

Radio Equipment Directive (RED) 2014/53/EU

	Iris Transmitter	Iris Receiver
RoHS	2011/65/EU & (EU) 2015/863	

(*1) Can be used to [factory reset](#) a receiver device

(*2) No function yet

(*3) The latency depends on the selected audio mode, with the lowest value applying to "Mono 128" and the highest to "Stereo 256"

10 Troubleshooting

In this section several tools and options for troubleshooting are described. Please consider these options before contacting support, this might save you time.

10.1 Audio disruptions

When the installation is done properly and the Iris devices are placed correctly as described in [§General installation notes](#), you will not experience any audio disruptions.

- Check and make sure the external antenna is fastened tightly.
- Check the received signal strength using the Iris Configurator and select the antenna orientation that results in the strongest signal.
- Should the received signal be weak and not possible to improve, then evaluate the application requirements in the context of the audio mode setting. When 256kbps is used, you could experiment whether 128kbps results in less or no disruptions.

10.2 Finding the advertising name

The name of an Iris device as shown in the Iris Configurator is called the advertising name. It always starts with "IRIS" and is composed by appending the hardware type and the unique identifier. This information is printed on the label found on the bottom side of the device (e.g. for a PTX-1 device with id 1234A, the advertising name would be IRIS_PTX1_1234A).

Iris devices running outdated firmware have a different name format (e.g. IRIS_RX_ABCD), which has been deprecated. When updating older devices, the advertising name will change to the new format and you will be asked to note down the new name. It is highly recommended to note down the new name, and update the information on the label as well. Should you fail to do so, you can always find the advertising name by connecting your device to the Iris Service Tool.

10.3 Find the login password

In order for an instance of the Iris Configurator to be authorized to connect to the audio network, a password needs to be entered.

The default password is '**streamit**' (without quotes). It is highly recommended to change the password as one of the first steps in setting up your network, so that only those authorized can access the network.

Should you no longer remember which password was used for a specific network, you can [reset the password](#) using the Iris Service Tool.

10.4 Password reset

Resetting the password of your Iris audio network is only possible through the Iris Service Tool:

- Connect the TX-device via USB to the PC where the tool is running
- Start the Iris Service Tool
- Make sure the TX-device is selected
- Press 'Reset password' button and accept to proceed with the reset

Use the Iris Configurator to connect to your network with the [default login password](#), and change the password right away.

10.5 Factory reset

Resetting a device will apply default values for all important settings.

A factory reset for a transmitter device is only possible through the Iris Configurator, after having signed in. See [password reset](#), in case you no longer remember the password.

Receiver devices can be reset through the Iris Configurator, by accessing the network it belongs to. Another option is to reset a receiver device is using the relay control input. This will require making a simple reset dongle using a terminal block connector, and connecting a wire between input and ground.

The steps to reset a receiver using a reset dongle:

- Disconnect the power
- Plug the reset dongle in the RX-device
- Connect back the power with the dongle still attached
- Remove the reset dongle within 10 seconds of startup
- When the above procedure was followed, a factory reset will be executed 10 seconds after startup

11 Release notes

Version: 1.10.0

Release date: 2026-07-02

New Features:

- Extended the BLE API with additional diagnostic functions.

Improvements:

- Optimized resource management for BLE traffic on the transmitter.
- Optimized the live data exchange mechanism with the transmitter, significantly improving the Iris Configurator user experience.
- Low latency configuration now gets automatically applied after a factory reset.

Bug Fixes:

- Fixed a regression introduced in the previous release where only the left channel was encoded in stereo mode.
- Fixed an issue introduced in the previous release that increased latency by nearly 10 ms.

Dependencies:

- Compiled with DECT stack v0042_STREAMIT.
- Secondary controller firmware compatibility:
 - Transmitter devices: v1.8
 - Receiver devices: v1.6

Version: 1.8.0

Release date: 2026-04-23

New Features:

- Added support for configuring and monitoring receivers over DECT through the transmitter
- Significantly extended and updated the BLE API to support working with the new Iris Configurator app
- Added the VU meter functionality for the Iris Pro transmitter
- Added USB audio input support for transmitter devices
- Added support for mono audio encoding at 256kbps
- Added the basics for implementing range extension functionality, but the functionality remains disabled in this version
- Replaced the login PIN with login password
- Added password reset through the Iris Service Tool

Improvements:

- Major improvements made to the BLE connection configuration, BLE data exchange mechanisms, API commands, and memory management.
- Receiver devices will automatically enter pairing mode when not belonging to an audio network

- Simplified the unpairing mechanism and added option to forget receiver devices not in range
- Changed the USB driver name to "Streamit Iris TX device" or "Streamit Iris RX device"
- Disabled the BLE control interface of RX-1 receiver devices
- Factory reset is no longer possible without being logged in

Bug Fixes:

- Fixed: There was a 1dB difference between the output signal on the receiver and the input signal.
- Fixed: Volume changes did not always persist correctly

Dependencies:

- Compiled with DECT stack v0039_STREAMIT.
- Compatible with v1.6 firmware for the secondary controller.

Version: 1.6.0

Release date: 2025-03-25

New Features:

- Added support for the Iris Pro hardware and most of the hardware-specific functionality.
- Added support for the Iris Amp hardware and most of the hardware-specific functionality.
- Added support for configuration via the Iris Service Tool.
- Added stereo support and audio mode configuration for the following options: mono 128kbps, stereo 128kbps, stereo 256kbps.
- Added OTA data exchange mechanism for configuring and monitoring receivers through the transmitter.
- Added audio mode configuration of receivers through the TX-device.
- Added support for (SPDIF) digital audio input on the Pro transmitter.

Improvements:

- Changed the product identification and name format to make use the unique ID of the main controller.
- Changed the BLE advertisement name to match the new product name format.
- Changed the 'App' (Config) status LED to solid green when the device is discoverable (no active BLE connections).
- Changed the default antenna setting to enable diversity.
- Changed the BLE communication speed to 1Mbps (LE 1M PHY).
- The factory default for the DECT region is now configurable.
- Receiver devices automatically enter pairing mode when not already paired.
- It is now possible to factory reset an RX-device using the relay control input pin.
- Extended and adapted the production tests to accommodate the Pro and Amp products.

Bug Fixes:

- Fixed: Antenna diversity functionality was not working reliably.
- Fixed: The TX volume was set to -5dB instead of maximum when executing a factory reset.

Dependencies:

- Compiled with DECT stack v0036_STREAMIT.
- Compatible with v1.4 firmware for the secondary controller.

Known issues:

- The output signal on the receiver will be 1dB higher than the input (maximum gain configuration on RX).

Version: 1.4.0

Release date: 2023-09-28

New Features:

- Significantly reduced the latency to just 16.5ms (was 23.5ms).

Improvements:

- Decreased the minimum BLE connection interval to allow sending data as fast as possible.
- Increased the size of the message queue for safe communication between sub-systems.
- Extended the tests for validating the status LEDs hardware.

Bug Fixes:

- Fixed: Issue with incorrect response to host when setting the volume on a TX-device.

Dependencies:

- Compiled with DECT stack v0034.
- Compatible with v1.2 firmware for the secondary controller.

Version: 1.0.0

Release date: 2023-02-16

First firmware version released for production.

Dependencies:

- Compiled with DECT stack v0034.
- Compatible with v1.0 firmware for the secondary controller.

12 More information

In addition to this manual, the following sources are available for your reference:

- Support page: <https://www.streamit.eu/support>
- Streamit site with additional manuals: <https://www.streamit.eu>

13 Support

For technical support regarding the Iris devices, software tools or technical documentation, please contact your dealer first. In case you are a direct customer of Streamit, please visit the support page (<https://www.streamit.eu/support>) where you will find the option to submit a support ticket.

